## DETAILED OUTLINE

The outline of the three-day class is as follows:

### Day 1: Introduction to the SCOR Framework

Defining SCOR

* Examining the portfolio of SCOR frameworks
* Understanding the structure of the SCOR sourcebook
* Reviewing SCOR nomenclature, codification, tables, and graphics
* Working with SCOR Performance content and metrics
* Working with SCOR Processes content and metrics
* Working with SCOR Practices content and metrics
* Working with SCOR People content and metrics
* Working with Green SCOR content and metrics

### Days: 2 and 3

* Applying the SCOR framework: overview
* Understanding the contents of the SCOR improvement program racetrack
* Working with improvement program phase 1—Pre-SCOR Steps
	+ Discussing the motives for undertaking a SCOR improvement project
	+ Developing the SCOR improvement program organization
* Working with improvement program phase 2—S: Set the Scope
	+ Creating the supply chain definition matrix and supply chain geographic map
	+ Formalizing the improvement program charter
* Working with improvement program phase 3—C: Configure the Supply Chain
	+ Defining the improvement program SCOR metrics
	+ Performing competitive requirements analysis and benchmarking
	+ Performing the improvement program gap analysis
* Working with improvement program phase 4—O: Optimize Projects
	+ Creating the preliminary project portfolio
	+ Performing an opportunity analysis of improvement projects
	+ Prioritizing improvement projects
* Working with improvement program phase 5—R: Ready for Implementation
	+ Conducting the improvement project kickoff
	+ Creating SCOR level 4 processes
	+ Testing, piloting, and rolling-out the process changes
* Selecting the next improvement project or begin the development of the next SCOR improvement program